ARGYLL AND BUTE COUNCIL

COUNCIL

CUSTOMER SUPPORT SERVICES 27 FEBRUARY 2020

BUDGET SAVINGS (2020/21): ASSESSING EQUALITY AND SOCIO-ECONOMIC IMPACT

1.0 EXECUTIVE SUMMARY

- 1.1 As a public authority, the Council has duties under the Equality Act 2010, the Public Sector Equality Duty 2011, the Fairer Scotland Duty (Part one of the Equality Act), and the Island (Scotland) Act 2018 to give due regard to their aims when making strategic financial decisions. We assess the potential impact of the decisions using the council's Equality and Socio-Economic Impact Assessment (EQSEIA) process.
- 1.2 This report outlines the work undertaken to ensure that due regard is given to equalities, islands and the Fairer Scotland Duty in the decision-making process relating to budget savings, and it presents a strategic EQSEIA for the savings programme to advise on overall impact.
- 1.3 There are no impacts identified through the EqSEIA process that show actual or potential unlawful discrimination.
- 1.4 This report has no direct financial implications but it provides information to inform the Council's decision on the 2020/2021 budget.

ARGYLL AND BUTE COUNCIL

COUNCIL

CUSTOMER SUPPORT SERVICES

27 FEBRUARY 2020

BUDGET SAVINGS (2020/21): ASSESSING EQUALITY AND SOCIO-ECONOMIC IMPACT

2.0 INTRODUCTION

- 2.1 As a public authority, the Council has duties under the Equality Act 2010, the Public Sector Equality Duty 2011, the Fairer Scotland Duty (Part one of the Equality Act), and the Island (Scotland) Act 2018 to give due regard to their aims when making strategic financial decisions. We assess the potential impact of the decisions using the council's Equality and Socio-Economic Impact Assessment (EQSEIA) process.
- 2.2 This report outlines the work undertaken to ensure that due regard is given to equalities, islands and the Fairer Scotland Duty in the decision-making process relating to budget savings, and it presents a strategic EQSEIA for the savings programme to advise on overall impact.

3.0 RECOMMENDATIONS

3.1 Council considers the contents of this report and the appended EqSEIA when setting its budget for 2020/21.

4.0 DETAIL

4.1 As a public authority, the council must consider equality issues when making strategic decisions. In addition to considering the impact the council's activities might have on people with one or more of the nine protected characteristics listed in the Equality Act (2010) and complying with the Public Sector Equality Duty 2011, there are now requirements for the council to take into account socio-economic disadvantage (Fairer Scotland Duty, as set out in

Part One of the Equality Act) and impacts of proposals on islands (Island (Scotland) Act 2018.

- 4.2 The protected characteristics covered by the Equality Act (2010) are:
 - Age.
 - Disability.
 - Gender reassignment.
 - Marriage and civil partnership.
 - Race.
 - Religion or belief.
 - Sex.
 - Pregnancy and maternity.
 - Sexual orientation.

The areas to be considered as a result of the Fairer Scotland Duty and the Islands Act are as follows:

- Mainland rural population.
- Island populations.
- Low income.
- Low wealth.
- Material deprivation.
- Area deprivation.
- Socio-economic background.
- Communities of place.
- Communities of interest.
- 4.3 The council discharges its duties through its use of Equality and Socio-economic Impact Assessments (EqSEIAs). EqSEIAs have been carried out for those individual budget savings proposals that relate to policy decisions and/or affect people. Where EqSEIAs have been required, these have been developed by relevant managers and Heads of Service in parallel with the budget savings templates.
- 4.4 EqSEIAs for the individual savings proposals were initiated out by Services in autumn 2019 as part of the budget preparation process, prior to public consultation on the options. The EqSEIAs have been updated as the development of the proposals has progressed to take into account information gathered through consultation and engagement.
- 4.5 EqSEIAs consider the impact on service users as well as on the workforce and other service deliverers.
- 4.6 Informed by the individual EqSEIAs and savings proposals, this report presents a combined EqSEIA, designed to assess the overall, strategic impact of the savings options on equality and socio-economic groups as well as on the workforce. For members' information and consideration when reaching a

- final decision around the savings options, this assessment is attached as Appendix 1.
- 4.7 The strategic EqSEIA sets out the overall purpose of the budget savings process and provides assurance that, if the council decides to take the savings options, mitigating actions have been identified and will be put in place where possible.
- 4.8 The Strategic EqSEIA has been developed by analysing all the EqSEIAs prepared as part of the budget saving process and then assessing the overall cumulative impact.
- 4.9 The strategic EqSEIA includes for the first time a table that illustrates how the proposals impact on the council's Business Outcomes (Appendix 1, Table 1). Tables 2 and 3 of the EqSEIA show impacts on service users and services deliverers, respectively.
- 4.10 The strategic EqSEIA identifies that there are no cumulative impacts of the savings proposals that impact disproportionately on any specific group.
- 4.11 There are no impacts identified through the EqSEIA process that show actual or potential unlawful discrimination.
- 4.12 Members are advised that the Equality Act 2010, the Public Sector Equality Duty 2011, the Fairer Scotland Duty (Part one of the Equality Act) and the Island (Scotland) Act 2018 requires the Council to pay due regard to the legislation and use the impact assessments to inform their decision making. The duties enable the council to demonstrate that it is making financial decisions in a fair, transparent and accountable way, considering the needs and rights of different members of the community. These duties have been discharged by the Council for the budget setting process through the EQSEIA.

5.0 CONCLUSION

- 5.1 The Council as a public authority has a duty under the Equality Act 2010, the Public Sector Equality Duty 2011, the Fairer Scotland Duty, and the Islands Act to have due regard to the aims of those duties when making financial decisions. This is done through assessing the potential impact of the decision on equality using the council's Equality and Socio-economic Impact Assessment (EQSEIA) process, and identifying any mitigating measures.
- 5.2 This report and the accompanying combined EqSEIA, which has been informed by the impact assessments carried out for individual savings proposals, demonstrate compliance with those duties.

6.0 IMPLICATIONS

- 6.1 **Policy:** This report complies with the council's Equality and Diversity Policy.
- 6.2 **Financial:** None arising directly from this paper.

- 6.3 **Legal:** This report helps the council to meet its obligations with regard to: Equality Act 2010, the Public Sector Equality Duty 2011, the Fairer Scotland Duty (Part one of the Equality Act) and the Island (Scotland) Act 2018.
- 6.4 **HR:** None directly from this paper, but there will be HR implications from the savings proposals that affect employees.
- 6.5 Fairer Scotland Duty:
 - 6.5.1 **Equalities protected characteristics:** protected characteristics, as identified in the attached EqSEIA.
 - 6.5.2 **Socio-economic Duty:** as identified in the attached EqSEIA.
 - 6.5.3 **Islands:** As identified in the attached EqSEIA.
- 6.6. **Risk:** risk has been mitigated by carrying out the EqSEIAs and a strategic EqSEIA on the savings proposals.
- 6.7 **Customer Service:** None arising from this paper.

Acting Executive Director with responsibility for Customer Support Services: Kirsty Flanagan

Policy Lead: Rory Colville

12 February 2020

For further information contact:

Jane Fowler, Head of Customer Support Services: (01546 60) 4466

Chris Carr, Performance and Improvement Officer: (01546 60) 4260

APPENDICES

Appendix 1: Budget savings proposals 2020/21: combined EqSEIA

Argyll and Bute Council: Equality and Socio-Economic Impact Assessment

Section 1: About the proposal

Title of Proposal

Budget savings proposals 2020/21: combined EqSEIA

Intended outcome of proposal

To contribute to the delivery of the council's 7% savings target.

Description of proposal

The overall budget proposal contains a series of savings that have been developed by Heads of Service in response to a 7% target budget reduction.

Screening of the policy-related budget savings proposals enabled the identification of those proposals where individual EqSEIAs were required. Following the completion of the individual EqSEIAs, this combined impact assessment brings together their conclusions so that the cumulative impact of the budget savings proposals can be seen.

In total, the proposals covered by this EqSEIA contribute to overall revenue budget savings and, in the year 2020/21, would reduce staffing levels in the range of 27.91 to 30.91 FTE and 77 to 80 headcount. (See below for an explanation of the range given.)

Note that these figures do not include posts that are currently vacant and which would be taken as savings. Nor do they include posts where Terms and Conditions prevent compulsory redundancy.

The detailed savings are set out in the associated 2020/21 Budget papers – policy options.

Business Outcome(s) / Corporate Outcome(s) to which the proposal contributes

See table 1

Table 1:

Table 1	•																	
		We ensure information and support is available for everyone	We provide support, prevention and opportunities to help people make better lifestyle choices	We enable a choice of suitable housing options	Our communities are protected and supported	Our natural and built environment is protected and respected	Our looked after young people are supported by effective corporate parenting	The support and lifestyle needs of our children, young people, and their families are met	All our children and young people are supported to realise their potential	All our adults are supported to realise their potential	We support businesses, employment and development opportunities	We influence and engage with businesses and policy makers	Argyll and Bute is promoted to everyone	Our infrastructure is safe and fit for the future	Our communities are cleaner and greener	We are efficient and cost effective	We engage and work with our customers, staff and partners	We encourage creativity and innovation to ensure our workforce is fit for the future
	Proposal	BO101	BO102			BO105		BO107		BO109	BO110	BO111	BO112	BO113		BO115		BO117
CCS02	Customer Service Centre and Registration Services																	
CS01	Remodel Estates Staff Structure																	
C301	Remodel Business Support in Estates, Property																	
CS02	Management and Property Services																	
CS03	Remodel Property Officer Team Economic Growth-Removal of European Support Officer																	
DEG01	post																	
	Transformation and Regeneration: removal Development																	
DEG04	Officer post																	
DEG07	Removal of Building Standards Manager																	
ED01	PE Facilities																	
ED02	Enterprise																	
ED03	Psychological Services																	
ED04	CAST (Creative Art in Schoots Team) support																	
ED06	Quality Assurance and Moderation																	
ED07	Admin and Finance Assistants																	
ED11	16+ Learning Choices																	

	1			1		1			1	ı	1	ı						
		We ensure information and support is available for everyone	We provide support, prevention and opportunities to help people make better lifestyle choices	We enable a choice of suitable housing options	Our communities are protected and supported	Our natural and built environment is protected and respected	Our looked after young people are supported by effective corporate parenting	The support and lifestyle needs of our children, young people, and their families are met	All our children and young people are supported to realise their potential	All our adults are supported to realise their potential	We support businesses, employment and development opportunities	We influence and engage with businesses and policy makers	Argyll and Bute is promoted to everyone	Our infrastructure is safe and fit for the future	Our communities are cleaner and greener	We are efficient and cost effective	We engage and work with our customers, staff and partners	We encourage creativity and innovation to ensure our workforce is fit for the future
	Proposal	BO101	BO102	BO103	BO104			BO107		BO109	BO110	BO111	BO112	BO113		BO115	BO116	BO117
ED14	Swimming Pool Subsidies (Islay and Jura)																	
ED14	Swimming Pool Subsidies (Mid Argyll)																	
ED15	Additional Support Needs																	
ED16	Learning Centre Clerical Savings																	
ED18	Reduction of Education Central Team																	—
ED19	Community Learning																	
ED20	Pupil Support Assistants																	
ED21	Early Years Provision																	
LR1a	Procurement & Contract Management Team realignment																	
LR03	Advice Services Team Review																	
RAIS02	School Crossing Patrollers																	
RAIS03	Burials and Cremations																	<u> </u>
RAIS09	Public conveniences																	

Lead officer details: The lead officer of each savings proposal is usually the relevant Third Tier Manager. In some cases it may be the Head of Service. The lead officer for the strategic Equality and Socio-Economic Impact Assessment is the Head of Customer Support Services.

strategic Equality and Socio-Economic Impact Assessment is the Head of Customer										
Support Services.	1									
Name of lead officer	Jane Fowler									
Job title	Head of Customer Support Services									
Appropriate officer details: The apprelevant Head of Service.	ropriate officer for each of the proposals is the									
Name of appropriate officers Sign off of EqSEIA	Jane Fowler, Head of Customer Support Services Ross McLaughlin, Head of Commercial Services Fergus Murray, Head of Development and Economic Growth Anne Paterson, Head of Education - Lifelong Learning and Support Louise Connor, Head of Education - Learning and Teaching Jim Smith, Head of Roads and Infrastructure David Logan, Head of Legal and Regulatory Services									
	Jane Fowler, Head of Customer Support Services									
Date of sign off	03.02.20									

Who will deliver the proposal?

The proposals will be delivered by the Heads of Service as follows:

- Head of Customer Support Services
- Head of Commercial Services
- Head of Development and Economic Growth
- Head of Education: Lifelong Learning and Support
- Head of Education: Learning and Teaching
- Head of Legal and Regulatory Support
- Head of Roads and Infrastructure Services

Section 2: Evidence used in the course of carrying out EqSEIA

Consultation / engagement

Heads of Service have consulted with staff groups affected. They have also identified information from wider public consultations pertaining to their proposals.

In addition, a public consultation was carried out as part of the overall budget setting process. This impact assessment should be read in conjunction with the findings of that consultation.

Data

Data has been gathered by Heads of Service from a range of sources that are specified in the Service EqSEIAs.

As of 23/01/2020, the net number of posts identified as being at risk of redundancy as a result of the budget savings proposals totalled 77 to 80. (The range is accounted for by three posts [*] that may be subject to variation in contract or redundancy.) The corresponding FTE ranges from 27.91 to 30.91.

The greatest number of posts affected are concentrated in posts LGE6 and LGE2 (see table).

Grade	Net loss: headcount	Net loss: FTE
2	20	4.39
4	4	2.55
6	43	13.17
8	5	2.8
9	3	3
10	3*	3*
11	1	1
TZA	1	1
TOTAL	77 to 80	27.91 to 30.91

The majority of posts at risk of redundancy are part time (6 full-time posts, compared to 71 part-time). Of the part time posts, 58 post-holders work less that 0.5FTE and 26 work less that 0.25FTE.

The employees in the posts at risk are a mix of male and female staff across all grades with the exception of the LGE6 posts where over 97% of the workforce are part-time women. This is a reflection of the workforce employed as pupil support assistants and it is not an indication of females being targeted over males.

Where savings proposals relate to posts that are currently vacant, these posts are not included in the headcount/FTE figures presented above.

Other information

N/A

Gaps in evidence

Based on the information currently available, there is no evidence to suggest that job losses will be concentrated within any particular geographical locations, sex or age groups. However, as some of the savings proposals relate to reducing the number of posts within pools of staff, until the selection process has taken place, it is not possible at this stage to definitively profile the employees who will be affected by the savings proposals. The profile of employees affected will be monitored as the redundancy process progresses.

Section 3: Impact of proposal

Impact on service users:

See table 2

Impact on service deliverers (including employees, volunteers etc):

See table 3

Table 2:

Impacts o	on service users			P	rotecte	d chara	cteristi	cs						Socio-	econor	nic dut			
	Proposal	Age	Disability	Ethnicity	Sex	Gender reassignment	Marriage and Civil Partnership	Pregnancy and Maternity	Religion	Sex ual Orientation	Mainland rural	Island populations	Low income	Low wealth	Material deprivation	Area deprivation	Socio-economic back ground	Communities of place	Communities of interest
CCS02	Customer Service Centre and Registration Services																		
CS01	Remodel Estates Staff Structure																		
CS02	Remodel Business Support in Estates, Property Management and Property Services																		
CS03	Remodel Property Officer Team																		
DEG01	Economic Growth-Removal of European Support Officer post																		
DEG04	Transformation and Regeneration: removal Development Officer post																		
DEG07	Removal of Building Standards Manager																		
ED01	PE Facilities																		
ED02	Enterprise																		
ED03	Psychological Services																		
ED04	CAST (Creative Art in Schoots Team) support																		
ED06	Quality Assurance and Moderation																		
ED07	Admin and Finance Assistants																		
ED11	16+ Learning Choices																		
ED14	Swimming Pool Subsidies (Islay and Jura)																		
ED14	Swimming Pool Subsidies (mid Argyll)																		
ED15	Additional Support Needs																		
ED16	Learning Centre Clerical Savings																		
ED18	Reduction of Education Central Team																		
ED19	Community Learning					DK		DK											
ED20	Pupil Support Assistants																		
ED21	Early Years Provision		DK			DK	DK		DK	DK									
LR1a	Procurement & Contract Management Team realignment																		
LR03	Advice Services Team Review																		
RAIS02	School Crossing Patrollers																		
RAIS03	Burials and Cremations												DK	DK					
RAIS09	Public conveniences	DK											DK	DK					

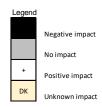
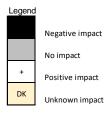


Table 3:

Impacts o	on service deliverers			Pr	otecte	d chara	cteristi							Socio-e	econon	nic duty	,		
	Proposal	Age	Disability	Ethnicity	Sex	Gender reassignment	Marriage and Civil Partnership	Pregnancy and Maternity	Religion	Sexual Orientation	Mainland rural population	Island populations	Low income	Low wealth	Material deprivation	Area deprivation	Socio-economic background	Communities of place	Communities of interest
CCS02	Customer Service Centre and Registration Services												+						
CS01	Remodel Estates Staff Structure																		
CS02	Remodel Business Support in Estates, Property Management and Property Services																		
CS03	Remodel Property Officer Team																		
DEG01	Economic Growth-Removal of the European Support Officer post Transformation and Regeneration: removal Development Officer																		
DEG04	post																		
DEG07	Removal of Building Standards Manager																		
ED01	PE Facilities																		
ED02	Enterprise																		
ED03	Psychological Services																		
ED04	CAST (Creative Art in Schoots Team) support																		
ED06	Quality Assurance and Moderation																		
ED07	Admin and Finance Assistants																		
ED11	16+ Learning Choices																		
ED14	Swimming Pool Subsidies (Islay and Jura)																		
ED14	Swimming Pool Subsidies (Mid Argyll)																		
ED15	Additional Support Needs																		
ED16	Learning Centre Clerical Savings																		
ED18	Reduction of Education Central Team																		
ED19	Community Learning			DK															
ED20	Pupil Support Assistants																		
ED21	Early Years Provision	DK	DK					DK						DK	DK	DK	DK		
LR1a	Procurement & Contract Management Team realignment																		
LR03	Advice Services Team Review																		
RAIS02	School Crossing Patrollers																		
RAIS03	Burials and Cremations													DK	DK				
RAIS09	Public conveniences													DK	DK				



If any 'don't knows' have been identified, at what point will impacts on these groups become identifiable?

If proposals are approved by council, work will be carried out to during their planning and implementation phases to understand the impacts on groups where impacts are currently unknown. Mitigation to these impacts will be implemented as required.

How has 'due regard' been given to any negative impacts that have been identified?

In each case, the savings proposal has taken into consideration the impact on the service users and employees.

It is clear that there are a range of groups impacted. The proposals around Education affect service users with the protected characteristic of age (because of the delivery of services to Children). However, the number of proposals from Education reflects the size of the Service and does not suggest disproportionate impact on this particular group.

In terms of service users, it is clear from the assessment's matrix of impacts (above) that there are some savings that have impacts on particular groups. These will be addressed and mitigated in a range of ways by the Heads of Services. Mechanisms for mitigation include:

- Giving service users warning of changes and signposting alternatives (e.g. CCS02).
- Redistribution of responsibilities and redesign of service delivery (e.g. CCS02; CS01; CS02).
- Continuing shift towards online service delivery, thus reducing demand for other channels (CCS02).

Where reallocation of responsibilities takes place and services are redesigned, impacts will be monitored and managed through the council's supervisory and PRD arrangements and via performance management arrangements.

Where employees may be affected by posts at risk of redundancy, efforts will be made offer suitable redeployment opportunities, in line with the council's procedures. In addition, changes to posts are being managed through: retirals; the ending of secondments with employees returning to their substantive posts; variations to contracts.

Despite the mitigation measures outlined above, a range of impacts and risks have been identified. These include:

- Slower response times (e.g. CCS02).
- Reductions in levels of support offered to front line services (e.g. ED18)
- Reduction in level, or withdrawal, of services offered to service users (ED19; RAIS02).
- Reduction in funding support to third sector groups (ED21).
- See also details of knock-on effects identified.

Further details of impacts are provided in the budget savings proposals.

Section 4: Interdependencies

Is this proposal likely to have any knock-on effects for any other activities carried out by or on behalf of the	N/A
council?	

Details of knock-on effects identified

The knock-on effects outlined here are those that have implications beyond the team affected by the proposal and that may place pressure on resources elsewhere:

CSS02: Campbeltown CSP is the hub for certain other partner related organisations (Police Scotland, HM Passport Service for the remote passport interview service, Campbeltown Museum Trust); any temporary CSP closures due to unforeseen staff shortages would impact them.

CS03: The reduction in staff combined with the new requirements from SG means that additional external resource would be required to complete condition surveys, including of schools; these must be understood and accounted for in any decisions in moving forward. The reduction in team capacity will prevent income generation.

ED01: Local communities would not receive income from hall rentals. Live Argyll would reduce their income from swimming pool fees.

ED03: The educational psychology service works directly with school staff and partners to enhance skill and confidence in meeting the needs of children and young people with additional support needs and directing interventions to close the poverty related attainment gap. Reduction to educational psychology staffing will impact on the professional learning opportunities offered to staff within schools with a resulting knock on effect for learners and staff.

ED07: There will be additional work that will have to be picked up by the school support team during school holidays

ED14: Could potentially lead to the inability of Islay & Jura Community Enterprise Ltd and Mid-Argyll Community Enterprise Co being able to maintain their swimming pools.

ED15: Possibility that schools would have to pick up the costs of providing ASN activities service to vulnerable children.

ED16: Additional work will have to be picked up by the clerical team within Oban High and Rockfield/St Columba's primary schools.

ED19: The reduction in Community Learning service delivery is likely to have a negative impact on attainment, achievement, engagement, positive destinations and associated wellbeing of young people. It may impact on corporate parenting, the poverty strategy and adult learning outcomes.

ED21: If third sector grants are removed groups would have to access alternative funding or increase charges in order to continue operating.

RAIS02: May lead to demand for additional engineering work to be carried out if any crossings are identified as requiring traffic management measures.

RAIS09: The removal of public conveniences is likely to have a detrimental impact people with a disability and people who are pregnant or who have young children.

Section 5: Monitoring and review

How will you monitor and evaluate the equality impacts of your proposal?

Progress with the implementation of the individual proposals will be monitored by the relevant Heads of Service. This will include the implementation and monitoring of any identified mitigating measures. For the majority of the Education proposals, there is a commitment to conduct a full review after the first year. This review will include an evaluation of the equality impacts. In other instances, monitoring of performance will be ongoing. See section on due regard for more information.

HR and Organisational Development will monitor redundancies and other changes in staffing.